

Shipping and Returns

Written by Strandagaldur
Tuesday, 15 March 2011 11:47

This online-shop is runned by the non-profit organisation Strandagaldur, Museum of Icelandic Sorcery & Witchcraft, Hól mavík, Iceland. You can pay with all major credit-cards and the orders will be sent to you via mail.

Orders are posted from the Post Office in Hól mavík, Iceland.

If you are not happy with your product, please contact us by e-mail, galdrasyning@holmavik.is or call +354 897 6525.

All good sold are non-refundable unless they are faulty or differ from what was advertised, in which case we will reimburse in full the purchase price. Shipping cost is never refunded.

Our online-shop has been running since February 2005 and we have sent more than 1700 orders since then. Less than 10 of them did not reach their destination.

After you have made an order we will send you an e-mail which indicates the shipping price for your acceptance. Your order will not be charged until you have accepted the shipping price by replying the e-mail.

Estimated shipping time is:

To Europe

****4-6 weekdays***

To N-America (USA & Canada)

****6-12 weekdays***

To Center and South America

****10-12 weekdays***

To Ocenia

****8-12 weekdays***

To Asia and SSR

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*7-14 weekdays

** Depents on mail service in your country. Estimated delivery time does not take unusual delays into account. Exclude weekends and holidays.*

If you have any further queries regarding shipping & returns or the ONLINE SHOP please contact our Administration Officer at galdrasyning@holmavik.is or call +354 897 6525.

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